



# Request for Merchandise Return

RMA # \_\_\_\_\_ (For Watersoftener-parts.com Use Only)

1. Please complete this form below for accurate process of your return and email to **info@watersoftener-parts.com** to obtain your RA#.
2. Please include this form with the items you would like to return.
3. Shipping cost will be refunded for defective merchandise or shipping errors.
4. Returns must be processed within 30 days from date of delivery.
5. Please fill out form completely.

## Reason Codes

1. Received wrong merchandise
2. Received damaged
3. Defective (comment )
4. Did not like (why?)
5. Ordered incorrectly
6. Changed my mind
7. Item exchange

## Return Merchandise

Item #	Description	Qty	Reason Code	Comments

## Customer Information

Name	
Address	
Phone	
Order #	
Email	

*\*Return Labels will only be sent if Item was shipped to you in error or defective*

**If you receive an RMA number without a label, please print & cut label below and place on outside of box**

<b>RMA #</b> _____	<b>Order #</b> _____
<b>From:</b>	<b>Ship to:</b> Returns/ RMA# _____ Watersoftener-parts.com 1511 Sarasota Center Blvd. Sarasota, FL 34240